

Mental Health Act 2016 Implementation Newsletter

No. 9 – 17 November 2016

eLearning has gone live!

Welcome to our ninth edition

We are very excited that the MHA 2016 eLearning Package has gone live!

Development of the eLearning Package has been a major piece of work and we would like to thank everyone who has been involved, particular our colleagues across the State who helped with the development and pilot-testing of the materials. We have really appreciated your time, expertise and support.

What you can expect from the eLearning Package

The Package includes two courses – one for authorised doctors/authorised psychiatrists and one for authorised mental health practitioners.

The authorised doctor/authorised psychiatrist course comprises 13 modules. Participants are required to successfully complete an assessment in each of the 13 modules to pass the course.

The authorised mental health practitioner course comprises 8 modules. Participants are required to successfully complete an assessment in each of the 8 modules to pass the course. However, participants can view the content of all modules.

The difference in the courses reflects the different roles and responsibilities of authorised doctors/authorised psychiatrists and authorised mental health practitioners under Act.



A message from Assoc Prof John Allan, A/Executive Director MHAODB



Authorised doctors and authorised mental health practitioners have very important responsibilities under the Mental Health Act 2016. It is essential that practitioners understand these responsibilities.

Authorised doctors and authorised mental health practitioners now have 4 months to complete the eLearning training to demonstrate they understand their responsibilities under the Act.

We estimate, on average, the authorised doctor course took will take about 8 hours to complete, and the authorised mental health practitioner course about 5 hours to complete.

This training should be seen as a core part of the professional development for authorised doctors and authorised mental health practitioners.

Given the range and complexity of responsibilities under the Act, some practitioners may find aspects of the course challenging. Please take the time to read and understand the material in the course before doing the assessment.





What did we learn from the pilot testing?

We undertook a two-staged pilot of the eLearning Package. Stage 1 involved 20 participants trialling the system from access points outside of the Brisbane metropolitan area and providing feedback on accessibility, ease of use, performance and overall learning experience. We carefully considered feedback from this stage before stage 2 of the pilot commenced on Monday 24 October 2016.

Over 200 people were invited to participate in stage 2 which was an amazing response to our request for participants.

Key findings from the pilot include:

- the functionality of the system worked well
- the background content, including the scenarios, was rated good/very good
- many found the assessments (questions and answers) difficult
- the authorised doctor/ authorised psychiatrist course took about 8 hours to complete
- the authorised mental health practitioner course took about 5 hours to complete

In response to the pilot, we have amended or omitted all of the 20-30 questions that participants had difficulty with.

We have also removed the requirement to “re-set” the course if a participant fails at 3 attempts in a module. However, if you are having difficulties with the questions in any module, we would strongly encourage you to carefully re-read the background content and questions before attempting further questions. We have also included a PDF of the background content in each module, which you can print and refer to as you undertake your assessment.

AMHS administrators will also be able to access reports on the number of attempts a participant took to complete each module.

Must Know eLearning Information

- The package is hosted on the Department's Learning Management System – iLearn
- It is essential that participants have an up-to-date iLearn account
- Practitioners will be bulk-enrolled in their course, and receive an enrolment email from iLearn once this has occurred.
- iLearn is web-based - which means you will be able to access your course anytime and on any device!
- Administrators are being consulted on the development of reports which are being designed to ensure administrators can quickly and easily identify who has completed training in their service
- The course can only be accessed by practitioners who have been bulk-enrolled. We are making arrangements to enable AMHS staff and members of the public to enrol in and complete the course in future.



Administrator Workshop

The AMHS Administrator workshop, held on 17 October 2016, was very well attended. There was some excellent discussion on many aspects of the Act and related responsibilities of administrators.

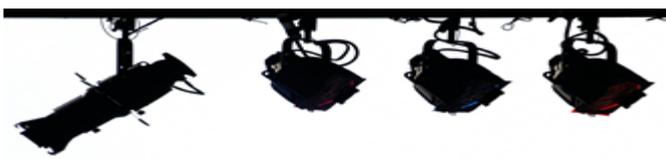
A narrated video powerpoint, developed specifically for administrators, was presented at the workshop.

The narrated powerpoint and an Administrator Delegations Template have been uploaded to our website.

Thank you to everyone who attended and participated in the workshop. If you have any comments or queries on any of the material from the workshop, please let us know.

Spotlight!

Emergency examination authorities – Resources for emergency department staff



A narrated video powerpoint and poster have been developed to assist emergency department staff to understand the requirements for emergency examination authorities.

These materials were presented to the Queensland Emergency Department Strategic Advisory Panel (QEDSAP) on 8 November 2016 for information and endorsement. These materials will be made available to emergency department staff from the QEDSAP website. A link to the resources will also be provided on our website.

The materials will be forwarded to HHS Chief Executives to ensure all emergency department staff in each service are aware of the changes.



Recruitment of Independent Patient Rights Advisers (IPRA)

There is a legislative expectation that IPRA positions be filled by the commencement of the Mental Health Act 2016 on 5 March 2017.

All Hospital and Health Services (HHS) are currently progressing the IPRA recruitment and procurement.

Congratulations go to Mackay HHS for being the first HHS to advertise and fill their IPRA position!

Training for IPRA's will be provided once the majority of positions have been recruited to. While the date is yet to be finalised, we anticipate training will take place in early-February 2017.



Translation of Mental Health Act 2016 resources

We are finalising a range of resources to ensure consumers and carers are informed of their rights under the new Act. We are keen to ensure that resources are accessible to consumers and carers from culturally and linguistically diverse backgrounds. We are now looking at having the 'Overview of the Act' and the 'Patient's Rights' Fact Sheets translated into over 20 different languages.

AMHS Contacts forum

Our final AMHS Contact Forum will be held on 30 November 2016. A date saver has been forwarded to all potential participants and an agenda and other materials will follow shortly.

We would like to thank everyone for their attendance at the AMHS forums held during the year. Your participation and input has been an invaluable in supporting implementation of the Act.

Focus group testing of consumer and carer resources

A consumer focus group was held on 26 October 2016 to test a number of resources we have developed to inform consumers and carers of their rights under the new Act and the development of advance health directives.

Mock-ups of a number of the documents showing the artwork and designs that will be used in the final products were presented to the group, along with the proposed text. The group was very impressed with the artwork and designs used. Our thanks to the Communication Team for their excellent work!

The feedback we received from the group was extremely useful in helping ensure the resources we develop for consumers and carers have the right 'look and feel' and are appropriate for the intended audience

Feedback please!

What would you like to be included in future editions of the eNewsletter or on the [web-site](#)?

Feel free to contact the Team with any questions at MHA.Review@health.qld.gov.au